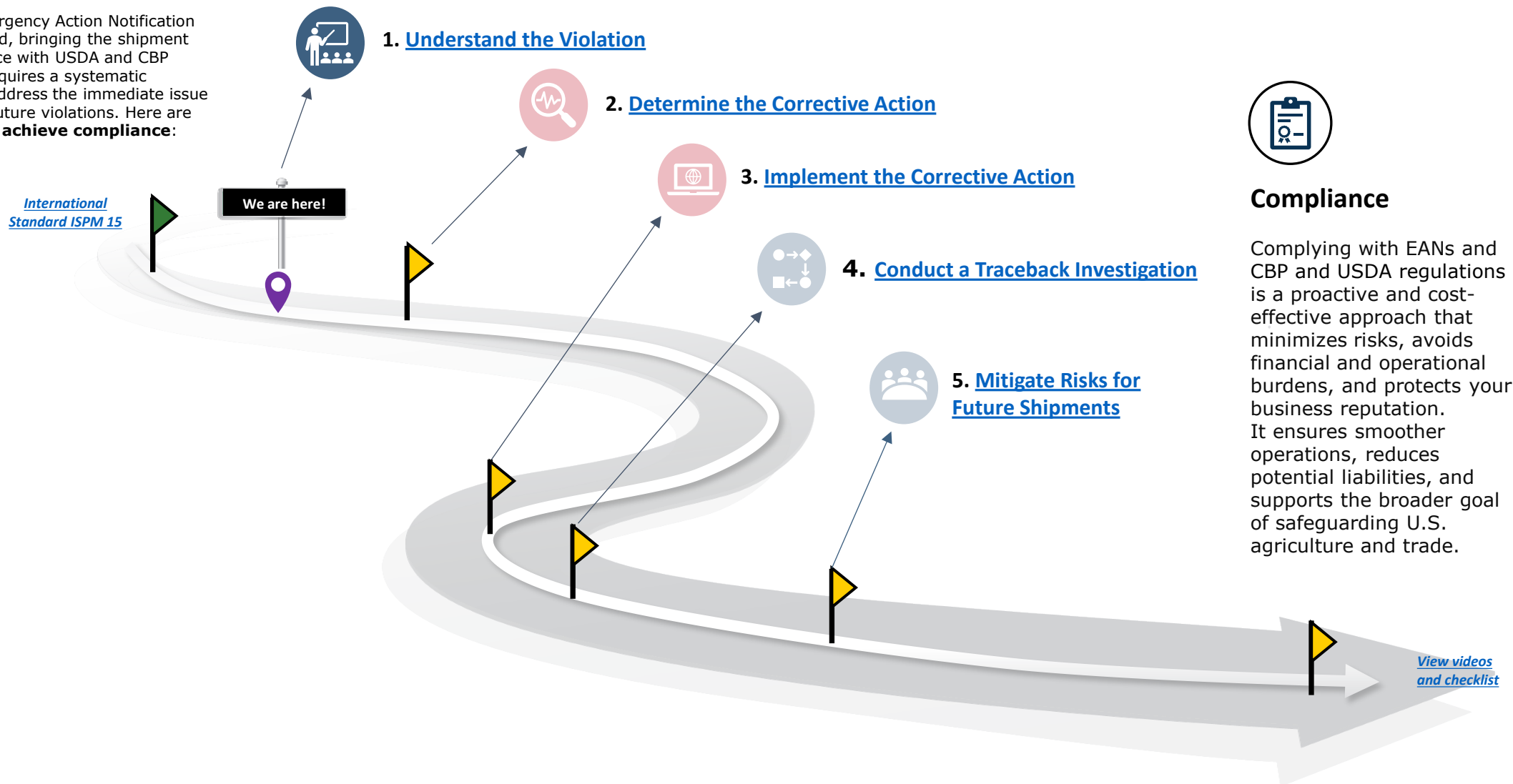


Wood Packaging Material (WPM) Roadmap



When an Emergency Action Notification (EAN) is issued, bringing the shipment into compliance with USDA and CBP regulations requires a systematic approach to address the immediate issue and prevent future violations. Here are **five steps to achieve compliance**:



Compliance

Complying with EANs and CBP and USDA regulations is a proactive and cost-effective approach that minimizes risks, avoids financial and operational burdens, and protects your business reputation. It ensures smoother operations, reduces potential liabilities, and supports the broader goal of safeguarding U.S. agriculture and trade.



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1. [Understand the Violation](#)



2. [Determine the Corrective Action](#)



3. [Implement the Corrective Action](#)



4. [Conduct a Traceback Investigation](#)



5. [Mitigate Risks for Future Shipments](#)



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[View videos and checklist](#)

Understand the Violation

- **Review the EAN:** Read the EAN to identify the specific violation (e.g., pest interception, prohibited material, or improper documentation).
- **Consult Regulations:** Box 16 references the specific CFR violation. Reach out to local CBP and USDA to clarify the nature of the non-compliance and identify appropriate corrective actions.
- **Notify** supplier to prevent future shipment using non-compliant wood packaging material. Immediately contact your overseas supplier to ensure compliance and/or repackage your goods.



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Determine the Corrective Action

- **Safeguarding:** Immediately work with CBP and USDA to have the shipment safeguarded. This may include tarping, knock-down fumigations or other.
- **Destruction:** If destruction of the violative WPM is an option available, arrange for destruction under USDA supervision to prevent contamination or pest spread.
- **Re-exportation:** If the shipment cannot be brought into compliance, coordinate with the importer to arrange for re-exportation to the country of origin or another destination.



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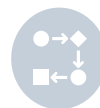
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Implement the Corrective Action

- **Coordinate Logistics:** Work with the importer, treatment providers, export carriers, or disposal facilities to ensure the corrective action is performed promptly and in accordance with USDA guidelines.
- **Document the Process:** Ensure all actions are documented, including safeguards, re-exportation paperwork, or destruction records.
- **Monitor Compliance:** CBP and USDA personnel may supervise the corrective action to verify compliance. Follow up with each agency to ensure compliance.



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Start here!

Conduct a Traceback Investigation

- **Identify the Source:** Investigate the shipment's origin, including the exporter, supplier, and production site, to determine where the violation occurred.
- **Assess Supply Chain Practices:** Evaluate the processes at the point of origin to identify gaps in compliance, such as pest management practices or improper packaging.
- **Gather Documentation:** Collect supporting documents (e.g., phytosanitary certificates, treatment records) to verify compliance history.



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Mitigate Risks for Future Shipments

- **Work with Exporters:** Provide guidance to the exporter or supplier on USDA and CBP requirements to prevent recurrence of similar issues.
- **Enhance Compliance Processes:** Recommend or implement improved pest management, packaging, and inspection protocols at the origin.
- **Educate Importers and Brokers:** Conduct outreach to importers and brokers to ensure they understand U.S. regulations and documentation requirements. Use the USDA WPM webpage for resource material.



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