

Pre-Check Feedback

Heathrow Animal Reception Centre
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HARC@cityoflondon.gov.uk

www.cityoflondon.gov.uk/services/animal-welfare/travelling-with-animals/heathrow-animal-reception-centre

  @HARC_COL

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Any shipper, exporter, or airline may request a "precheck" of pet(s) travel documents, on behalf of the owner, in advance of flights arriving into London Heathrow, or transiting via London Heathrow to another EU state.

To request a precheck please email the following to HARC@cityoflondon.gov.uk:

- The email subject line should include "Airwaybill number, flight number and arrival date".
- Airport of origin (3 digit code) and country of origin
- [PETS](#) paperwork. This will be the Veterinary Certificate to EU (and supporting documents), or EU Pet Passport.
 - These can be reviewed prior to the USDA endorsement and/or tapeworm treatment (dogs).
- Evidence of the owner/consignee travelling within 5 days of the pet(s) arrival into the UK (booking confirmation, E-Ticket, Flight Itinerary etc).

Please send this at least 72 hours before the pet(s) depart.

The precheck can result in either of the below outcomes:

- Passed Precheck (pending endorsement/tapeworm treatment)
- Failed Precheck – Amendments required

If the pet(s) PASS precheck you do not need to do anything further. If the pet(s) FAIL precheck this means that the documents submitted for the consignment do not meet the requirements of the Pet Travel Scheme. The reasons for this will be listed in the precheck feedback form attachment. Please forward this to the relevant parties to make the required amendments and resubmit the documentation.

Once the pet has passed precheck the pet(s) will be issued a precheck number. A precheck number will not be issued until ALL pets in the consignment have passed precheck.

Documentation will be only be rechecked by HARC once, following initial feedback

- If a pet is sent without a pre check number being issued, or fails the Pet Travel Scheme on arrival at HARC, additional charges will apply, for which the owner, or designated persons, are responsible.

The City of London Corporation is not liable if a consignment or any part of it is refused entry into or passage through any country.

Regards,

Heathrow Animal Reception Centre



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