

2017 ACCOMPLISHMENTS

Doing right.

2017 was a productive year for **USDA Animal Care**, or **AC** as we're known inside the agency. We mirrored USDA Secretary Perdue's stated goal to *"Do right and feed everyone"* by improving our support for our regulated communities under the Animal Welfare Act and the Horse Protection Act. We enhanced two-way communication and collaboration based on a shared interest in the humane treatment of animals. By attending dog breeder seminars and participating in conference calls and training sessions with our regulated communities, we fostered an atmosphere conducive to learning and we demonstrated our commitment to their success while also encouraging their compliance with the federal regulations.

Likewise, our many cooperative agreements with emergency management partner organizations led to us developing training modules, creating emergency response plans and conducting joint training exercises – all of which paid tremendous dividends when millions of people and their animals were impacted by this year's natural disasters.

We improved our business processes so applicants for Animal Welfare Act licenses and registrations could engage in regulated activities more quickly. The vast majority of regulated entities were in substantial compliance at the time of their last inspection. When people did experience compliance challenges, we used enhanced teamwork to coordinate compliance support, and, if unsuccessful, we pursued other actions.

Responsive

1,200

Freedom of Information Act requests completed

Compassionate



Animal Care responded to all three devastating hurricanes impacting the United States as well as the wildfires in California and Oregon by providing pet rescue expertise and facilitating resource assistance to state agencies and regulated facilities.

Effective

96%

Animal Welfare Act licensees/registrants in substantial compliance with the federal regulations and standards



79 COMPLIANCE VISITS TO PROSPECTIVE USDA LICENSE APPLICANTS RESULTED IN **97** PERCENT OF THEM BEING IN SUBSTANTIAL COMPLIANCE ON THEIR FIRST UNANNOUNCED INSPECTION

Efficient



Animal Care's inspectors conducted **11,000** compliance inspections at USDA-licensed facilities, plus **1,000** pre-license inspections.

Professional

Animal Care's enhanced collaboration and communication with the walking horse industry greatly improved relations between both parties' inspectors and increased the consistency of inspections.



Resolute

205

ANIMAL WELFARE ACT ENFORCEMENT CASES INITIATED

75

HORSE PROTECTION ACT ENFORCEMENT CASES INITIATED

Accessible

Stakeholders using Animal Care's online **Public Search Tool** for licensee/registrant information since we reinstated the database on August 18

53,000

Timely

32%

Reduction in time for approved applicants to receive USDA licenses/registrations



USDA Animal Care.

Ensuring humane treatment. Serving people. Doing right.