

Breadcrumb

1. [Home](#)
2. [Print](#)
3. [Pdf](#)
4. [Node](#)
5. [Entity Print](#)

APHIS Refreshes its Website, Prioritizing Customers and Accessibility

[Print](#)



Press Release

Contact: APHISpress@usda.gov

WASHINGTON, April 1, 2024 – The U.S. Department of Agriculture Animal and Plant Health Inspection Service (APHIS) is announcing the launch of its newly updated [website](#), redesigned to keep pace with evolving technology and better meet our stakeholders’ needs.

“Thousands of APHIS customers and stakeholders use our website daily to conduct business for trade, permits, licensing, and more,” said Dr. Mike Watson, APHIS Administrator. “Our goal is to ensure they can more easily access the information they need and that it is accessible to everyone who may be visiting the website.”

We listened to feedback from our customers and made many improvements to the website including:

- **Simplified Navigation:** We've revamped our menus and structure to make it easier to find information.
- **Mobile-Friendly and Enhanced Accessibility:** The new website is easy to navigate from any mobile device without barriers.
- **Easier Access to Information Users Need:** We created new funding and commenting opportunity pages for users to more easily apply or interact with us.
- **Streamlined and Relevant Content:** We listened to customer feedback and prioritized topics like pet travel, pest and disease information, and imports/exports to make this information more readily available.
- **Bolstered Search Ability:** We improved the website’s search feature to help users more quickly and easily locate information.
- **Enhanced Customer Service:** We have located our contact information more prominently, so users can more easily get in touch with us if they have questions.

This new site was built with customers in mind and will help all visitors to the APHIS website, whether they are traveling with pets, importing products, applying for a license, or any other type of business. Additionally, APHIS will continue to listen to feedback and make improvements to the site in the coming months.

#

APHIS protects the health of U.S. agriculture and natural resources against invasive pests and diseases, regulates genetically engineered crops, administers the Animal

Welfare Act, and helps people and wildlife coexist. We also certify the health of U.S. agricultural exports and resolve phytosanitary and sanitary issues to open, expand, and maintain markets for U.S plant and animal products.

USDA touches the lives of all Americans each day in so many positive ways. In the Biden-Harris Administration, USDA is transforming America's food system with a greater focus on more resilient local and regional food production, fairer markets for all producers, ensuring access to safe, healthy and nutritious food in all communities, building new markets and streams of income for farmers and producers using climate smart food and forestry practices, making historic investments in infrastructure and clean energy capabilities in rural America, and committing to equity across the Department by removing systemic barriers and building a workforce more representative of America. To learn more, visit www.usda.gov.