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New Employee Onboarding: Contacts

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We've tried to gather the information you, your supervisor, or your onboarding point of contact may need. However, you may have questions very specific to your unique situation. In addition to checking with your immediate supervisor, here are some helpful points of contact for you.

[Contact MRPBS Service Providers](#)

Many areas of MRPBS have mailboxes monitored by service providers where you can send your questions/requests for service:

- Access to HR Systems -- HR.System.Access@usda.gov
- Requests for HR Data or Reports-HR.Data@usda.gov
- Access to Financial Systems-mrp.fas.security.team@usda.gov
- Help from Information Technology-help@usda.gov
- Access to Electronic Official Personnel File (eOPF)-eOPFMRP@usda.gov

- Questions about New Employee Orientation-APHIS.Onboarding@usda.gov
- Supervisor Changes HR.Supervisor.Change@usda.gov
- Staffing Questions-HR.Staffing.Help@usda.gov
- Linc Pass Questions-LincPass.Security@usda.gov
- Questions about the Employee Qualifications System (EQS)-
EQSSupport@usda.gov
- Employee Performance and Time Off Awards-MRPBS.HRD.Awards@usda.gov
- Employee Performance Appraisals-MRPBS.HRD.Appraisals@usda.gov
- AgLearn Questions or Questions about Mandatory Training-
tdb.aglearn@usda.gov
- Career Counseling Services-Career.Counseling.Service@usda.gov
- New Supervisor Training-New.Supervisor.Training@usda.gov
- Mentoring Program-APHIS.Mentoring@usda.gov
- APHIS Coaching Program-Coaching@aphis.usda.gov
- 360 Assessments-APHIS.360.Assessments@usda.gov
- 360 Assessments for PPQ Employees-PPQAssessments@usda.gov

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