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APHIS eFile Help

Last Modified:

APHIS eFile User Guides and Support Resources

For support materials such as user guides, one pagers, and videos, visit the [training page](#).

APHIS eFile Technology Support

For technical support with APHIS eFile, please contact the Marketing and Regulatory Program (MRP) Help Desk. Technical support includes account management, errors within the APHIS eFile system, or problems accessing information such as an issued permit.

Email: help@usda.gov

Phone: 877-944-8457

Web: help.aphis.usda.gov

eAuthentication Support

For help applying for a USDA eAuthentication ID and password, please contact USDA.

Web: www.eauth.usda.gov/home

[USDA eAuthentication Contacts](#)

[Frequently Asked Questions](#)

Phone: 866-794-2827

APHIS eFile Subject Matter Support

For questions pertaining to the following business processes, visit the [Contact Us](#) page.

- Animal Care Research Facility Annual Reports
- Animal Care Licensing and Registration Assistant
- Animal Products, Organisms, and Vectors Import Permits
- Fresh Fruits and Vegetables Import Permits
- Import/Release/Movement of Genetically Engineered Organisms
- Import of Live Dogs

[Print](#)