You may find the answers you're looking for in these popular topics:

Pet Travel Requirements

APHIS eFile Help

Traveling With Food or Agricultural Products

Animal Welfare Licensing or Registration
Contact Directories

Find contact information for these topics:

Animal Health

Animal diseases, livestock and poultry health, veterinary accreditation, veterinary biologics, laboratory services, emergency management, and more

Animal Welfare

Animal welfare complaints, applying for a license or registration, importing dogs for resale or adoption, Animal Welfare Act requirements, Horse Protection Act requirements, and related topics

Biotechnology

Regulation of plants, plant pests, and biological control organisms developed using genetic engineering

Business Services

Resource management and administrative services, including acquisition and asset management, financial management, human resources, and information technology.

Emergency and Regulatory Compliance Services
Emergency support function #11 coordinators, Investigative and Enforcement Services, and more

Plant Health

Plant pests and diseases, domestic and emergency programs, moving plants across State lines, bees and pollinator health, and more

Trade

User fees, import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics

Wildlife Services

Wildlife damage assistance, managing feral swine, rabies in wildlife, other wildlife diseases, National Wildlife Research Center, and more

Other Inquiries

Inquiries from the general public, including pet travel and veterinary accreditation

APHIS Customer Service Center

aphis.customersupport@usda.gov
844-820-2234
Monday–Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

In recognition of the upcoming Memorial Day holiday, the APHIS Customer Service Center will be closed on Monday, May 27, 2024. Please leave a detailed message or email, and we will respond. Due to a high volume of inquiries, please allow additional time to respond.

Inquiries from the press and media

aphispress@usda.gov
301-851-4100
Monday–Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

**Inquiries from Federal and State partners, industry, and nongovernmental organizations**

**Katrina Rudyj**
Advisor for State and Stakeholder Relations  
katrina.e.rudyj@usda.gov  
202-799-7029

**Inquiries from Members of Congress and their staff**

**Christopher Needham**
Legislative Director  
christopher.m.needham@usda.gov  
202-799-7027

**Inquiries from Native American Tribes**

**Terry W. Clark, DVM**
Deputy Director, Office of National Tribal Liaison  
terry.w.clark@usda.gov  
301-440-4388

**APHIS Website Support**

Contact the APHIS webmaster to:

- Report a website problem, such as a broken link or 404 error
- Request a website change or enhancement
- Send general correspondence to the webmaster

aphisweb@usda.gov

**Address**

U.S. Department of Agriculture