Contact Us

You may find the answers you're looking for in these popular topics:

Pet Travel Requirements

APHIS eFile Help

Traveling With Food or Agricultural Products

Animal Welfare Licensing or Registration
National Veterinary Accreditation Program (NVAP)

Contact Directories

Find contact information for these topics:

Animal Health

Animal diseases, livestock and poultry health, veterinary accreditation, veterinary biologics, laboratory services, emergency management, and more

Animal and Animal Product Imports and Exports

Import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics

Animal Welfare

Animal welfare complaints, applying for a license or registration, importing dogs for resale or adoption, Animal Welfare Act requirements, Horse Protection Act requirements, and related topics

Biotechnology

Regulation of plants, plant pests, and biological control organisms developed using genetic engineering

Business Services
Resource management and administrative services, including acquisition and asset management, financial management, human resources, and information technology.

Emergency and Regulatory Compliance Services

Emergency support function #11 coordinators, Investigative and Enforcement Services, and more

International Services

In-country animal and plant health inspection services, Foreign Service Officers, and related topics

Plant Health

Plant pests and diseases, domestic and emergency programs, moving plants across State lines, bees and pollinator health, and more

Plant and Plant Product Imports and Exports

User fees, import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics

Wildlife Services

Wildlife damage assistance, managing feral swine, rabies in wildlife, other wildlife diseases, National Wildlife Research Center, and more

Other Inquiries

Inquiries from the general public, including pet travel and veterinary accreditation

APHIS Customer Service Center

aphis.customersupport@usda.gov
844-820-2234
Monday–Friday, 9:00 a.m. to 5:00 p.m. Eastern Time
We apologize for the delay in responding to messages. We are experiencing a high call volume at this time.

For inquiries related to the Centers for Disease Control and Prevention (CDC) dog import requirements, contact CDC at 800-232-4636 or visit CDC-INFO.

Inquiries from the press and media

aphispress@usda.gov
301-851-4100
Monday–Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

Inquiries from Federal and State partners, industry, and nongovernmental organizations

Katrina Rudyj
Advisor for State and Stakeholder Relations
katrina.e.rudyj@usda.gov
202-799-7029

Inquiries from Members of Congress and their staff

Christopher Needham
Legislative Director
christopher.m.needham@usda.gov
202-799-7027

Inquiries from Native American Tribes

Terry W. Clark, DVM
Deputy Director, Office of National Tribal Liaison
terry.w.clark@usda.gov
301-440-4388

APHIS Website Support

Contact the APHIS webmaster to:
• Report a website problem, such as a broken link or 404 error
• Request a website change or enhancement

Address

U.S. Department of Agriculture

Animal and Plant Health Inspection Service
4700 River Rd.
Riverdale, MD 20737
Directions

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