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## Contact Us

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You may find the answers you're looking for in these popular topics:

[Pet Travel Requirements](#)



[Avian Influenza](#)



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[Importing Plants and Plant Products](#)



[USDA Holds Due to Plant Health Risk](#)



### [Lacey Act Phase VII Requirements](#)



## **Contact Directories**

Find contact information for these topics:

### [Animal Health](#)

[Animal diseases, livestock and poultry health, veterinary accreditation, veterinary biologics, laboratory services, emergency management, and more](#)

### [Animal and Animal Product Imports and Exports](#)

[Import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics](#)

### [Animal Welfare](#)

[Animal welfare complaints, applying for a license or registration, importing dogs for resale or adoption, Animal Welfare Act requirements, Horse Protection Act requirements, and related topics](#)

### [Biotechnology](#)

[Regulation of plants, plant pests, and biological control organisms developed using genetic engineering](#)

### [Business Services](#)

[Resource management and administrative services, including acquisition and asset management, financial management, human resources, and information technology.](#)

[Emergency and Regulatory Compliance Services](#)

[Emergency support function #11 coordinators, Investigative and Enforcement Services, and more](#)

[International Services](#)

[In-country animal and plant health inspection services, Foreign Service Officers, and related topics](#)

[Plant Health](#)

[Plant pests and diseases, domestic and emergency programs, moving plants across State lines, bees and pollinator health, and more](#)

[Plant and Plant Product Imports and Exports](#)

[User fees, import permits and requirements, export services, current trade restrictions, quarantines, inspections, and related topics](#)

[Wildlife Services](#)

[Wildlife damage assistance, managing feral swine, rabies in wildlife, other wildlife diseases, National Wildlife Research Center, and more](#)

## **Other Inquiries**

**Inquiries from the general public, including pet travel and veterinary accreditation**

**APHIS Customer Service Center**

[aphis.customersupport@usda.gov](mailto:aphis.customersupport@usda.gov)

[844-820-2234](tel:844-820-2234)

Monday–Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

We are experiencing a high volume of calls, which may cause delayed response times. Thank you for your patience.

### **Planning to travel internationally with your pet?**

[Get started on the process to obtain a USDA-endorsed pet health certificate](#)

To check the status of a pet health certificate, contact your [USDA-accredited veterinarian](#).

### **Inquiries from the press and media**

[aphispress@usda.gov](mailto:aphispress@usda.gov)

Monday–Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

### **Inquiries from Federal, State, and Tribal partners, industry, and nongovernmental organizations**

Katrina Rudyj

Advisor for State and Stakeholder Relations

[katrina.e.rudyj@usda.gov](mailto:katrina.e.rudyj@usda.gov)

[202-799-7029](tel:202-799-7029)

### **Inquiries from Members of Congress and their staff**

Christopher Needham

Legislative Director

[christopher.m.needham@usda.gov](mailto:christopher.m.needham@usda.gov)

[202-799-7027](tel:202-799-7027)

### **APHIS Website Support**

**Members of the public may contact the [APHIS webmaster](#) to:**

- Report a website problem, such as a broken link or 404 error
- Request a website change or enhancement

APHIS employees: Submit all web requests to the [APHIS Web Request System](#).

## **Address**

### **U.S. Department of Agriculture**

Animal and Plant Health Inspection Service

4700 River Rd.

Riverdale, MD 20737

[Directions](#)

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