



Inspection Report

BILL DELOZIER
THREE BEARS GIFT SHOP
THREE BEARS GIFT SHOP
2855 PARKWAY

Customer ID: **3037**
Certificate: **63-C-0103**
Site: 001
THREE BEARS GIFT SHOP

PIGEON FORGE, TN 37868

Type: ROUTINE INSPECTION
Date: Oct-17-2007

No non-compliances noted during this inspection.

Prepared By:

CINDY L LISLE, A C I
ANIMAL CARE INSPECTOR

USDA, APHIS, Animal Care
Inspector 1064

Date:
Oct-17-2007

Received By:

(b)(6), (b)(7)c

Date:
Oct-17-2007



USDA, APHIS, Animal Care

ANIMAL WELFARE COMPLAINT

Complaint No. E11-144 Date Entered 6 May 2011 Received By J Meek

Referred To Campbell/ Magid Reply Due 6 June 2011

Facility or Person Complaint Filed Against

Name Bill Delozier/ Three Bears Gift Shop Customer/License/Registration No. 3037/63-C-0103

Address 2855 Parkway

City Pigeon Forge State TN Zip 37868 Phone No 423-453-4734

Complainant

Name (b)(6), (b)(7)c Organization

Address (b)(6), (b)(7)c

City (b)(6), (b)(7)c State GA Zip (b)(6), (b)(7)c Phone No./Email address (b)(6), (b)(7)c

How was complaint received? email

Forward response to FOIA: Yes [] No [x]

Details of Complaint: Complainant shows concern for the moon bears' living conditions and also questions why they are not in a "recuse/natural habitat."

Results:

Application packet provided? Yes [] No []

INSPECTOR

DATE

REVIEWED BY

DATE

APR 28 2011



Fw: FIVE MOON BEARS IN HABITAT IN PIGEON FORGE TN

(b)(6)

Link will timeout and expires on: 04/18/2012

04/19/2011 01:45 PM

Hello,

For several years, many agencies and concerned citizens have been trying to liberate the Moon Bears living at Three Bears Gift Shop in Pigeon Forge, TN. Their physical location is 2861 Parkway, Pigeon Forge, TN 37863 (865-453-2775).

They are endangered species and living in horrible conditions. We have had several people check on them and below is a detailed summary of the latest findings/concerns. After corresponding with Walter Cook's office in Tennessee, he suggested I contact you:

Here is website of the Bears Gift Shop (<http://www.pigeonforge.com/shopping/threebears/index.html>)

~~Can you please send an inspector out to research this. We feel like these bears are Moon Bears and should be living in a rescue/natural habitat and not what amounts to a "roadside zoo".~~

Thank you so much for your attention in this matter.

(b)(6)

----- Forwarded by (b)(6) on 04/19/2011 01:39 PM -----

From: (b)(6)
To: "Danny Baggot" <Danny.Baggot@tn.gov>
Date: 04/14/2011 11:06 AM
Subject: Re: FIVE MOON BEARS IN HABITAT IN PIGEON FORGE TN

Thank you . I will do that !

(b)(6)

(b)(6)

"Danny Baggot"

Tracy,

04/14/2011 11:04:26 AM

From: "Danny Baggot" <Danny.Baggot@tn.gov>
To: (b)(6)
Date: 04/14/2011 11:04 AM
Subject: Re: FIVE MOON BEARS IN HABITAT IN PIGEON FORGE TN

(b)(6)

Walter Cook said it appears that what you are referring appears to be an animal welfare issue. You may want to contact the U.S.D.A. Inspector, Dr. Susan Brunkhorst, D.V.M. at 703-812-6935.

Thanks again for your concern for the bears.

Sincerely,
Danny

Danny Baggot, Administrative Secretary
Tennessee Wildlife Resources Agency
P O Box 40747
Nashville, TN 37204
Office: 615-781-6647
Fax: 615-781-6680
danny.baggot@tn.gov

>>> (b)(6) /14/2011 9:50 AM >>>
Danny,

Thanks for the letter, but I have to believe what the witnesses have reported that have actually gone to the store and seen the conditions that the bears are living in. Below is just a small caption of what has been seen. Are you telling me that this is compliant ?

APR 28 2011

Dear Mr. Cook: I recently saw five Moon bears at Three Bears General Store in Pigeon Forge. I am concerned for a few reasons. 1. concrete to stand and sleep on, 2. no plant life whatsoever in the habitat, 3. no shade in the habitat or no shelter during lightening storms and 4. We were told that there will soon be six bears as the female that is unable to stand on her hind legs, due to having been snared at some point in her life, is pregnant.

Not only does this sound noncompliant, these are Moon Bears. Aren't these endangered species and shouldn't they be in a Rescue/Natural habitat solely dedicated to their health and specific needs, rather than "on show" at a tourist trap in order to make a buck ?!?!?! The state of Tennessee appears very ignorant allowing this to continue.

(b)(6)

From: "Danny Baggot" <Danny.Baggot@tn.gov>
To: (b)(6)
Date: 04/14/2011 10:22 AM
Subject: Re: FIVE MOON BEARS IN HABITAT IN PIGEON FORGE TN

Dear

(b)(6)

Thank you for your concern for the bears at the Three Bears store in Pigeon Forge. Attached is a letter from Walter Cook regarding the Three Bears store.

Sincerely,

APR 28 2011

Danny Baggot, Administrative Secretary
Tennessee Wildlife Resources Agency

P O Box 40747

Nashville, TN 37204

Office: 615-781-6647

Fax: 615-781-6680

danny.baggot@tn.gov

>>> [REDACTED] (b)(6) 4/13/2011 3:22 PM >>>

HELLO WALTER:

CAN YOU PLEASE DO SOMETHING ABOUT THIS SITUATION WITH THE BEARS IN PIGEON FORGE. WE HAVE TRIED FOR SEVERAL YEARS TO HAVE THEM SENT TO A RESCUE OR A NATURAL HABITAT AND TO NO AVAIL. THIS REALLY MAKES YOUR STATE LOOK BAD AND I HAVE HEARD SEVERAL PEOPLE SAY THEY DO NOT ENJOY GOING TO PIGEON FORGE BECAUSE OF THIS INHUMANE CRUELTY!

Sheri Bearpal Reese

Please help me save these moon bears.

Five Moon Bears in habitat behind a store in Pigeon Forge TN

to Walter.Cook@tn.gov date Tue, Mar 15, 2011 at 4:07 PM subject Bear at Three Bears General Store in Pigeon Forge

Dear Mr. Cook: I recently saw five Moon bears at Three Bears General Store in Pigeon Forge. I am concerned for a few reasons. 1. concrete to stand and sleep on, 2. no plant life whatsoever in the habitat, 3. no shade in the habitat or no shelter during lightening storms and 4. We were told that there will soon be six bears as the female that is unable to stand on her hind legs, due to having been snared at some point in her life, is pregnant. I went to this place because another bear friend asked me to check on these bears. We had no idea that they were moon bears until I arrived at this roadside "zoo" in the back a this huge store. I do not know if you know it, but moon bears are endangered. They say there are as few as 35 living in the wild in China. They are also refereed to as Asiatic bears. Sadly, most of the world's moon bear population resides in these roadside "zoos" or in bile farms in China, Vietnam and South Korea, where they lead horrible lives. They live in tiny crush cages so they are forced to lie on their stomach and in their stomach there is inserted a tap for draining their bile several times a day. It's really depressing to think another baby moon bear is about to be born and it will be living in this place. These bears should be in a sanctuary or in the case of this new baby it should be returned to a sanctuary where it can learn how to be a wild bear. There are places that know how to rehabilitate a bear to the wild. Appalachian Bear Rescue

APR 28 2011

can tell you about this procedure, or the Andean Bear Foundation which recently returned a captive bear to the wild. Asia Animals Foundation can explain it as well. The habitat appeared to be clean when I was there, and there is a waterfall that is providing what appears to be clean water. There was one ball as their solitary enrichment, and there are a few small holes in the rock-like structure where they could possibly get part of their body into during the heat of a summer day or during a lightening storm. I asked the man at the store why there were five bears when the store is named "three bears." He said it "just happened." I wasn't sure what he meant until he started telling us one female was pregnant. This store is breeding these bears to be kept in captivity. This kind of place is a disgrace to your state, not that mine is any better. What this means to me and you, is that you and I have to stop turning a blind eye to these things and find somewhere in the law to save these animals. If there is no legal way, then the law needs to be changed and/or pressure needs to be put on these people to provide what is necessary for the bears to live as best as they can in this man-made habitat. That would mean enrichment. If you do not know what that is, I suggest you read Else Poulsen's "Smiling Bears." Ms Poulsen worked with bears in zoos for many years and pioneered many ways to make the bears happier and to relieve them of the stress that is inherent in man-made surroundings. I am sure this store could find dozens of volunteers to help with an enrichment program. I assure you that I could find them the people to help them with enrichment, if they can not. These animals need a safe place to be in the heat of the day and in the coldest parts of the winter. I know they have dens under the building, but again, they are concrete which is harmful to their feet and legs. They need a safe place to be when there are storms. Further, someone who has some expertise on feeding bears a proper diet (and that is species specific) needs to be consulted. While the bears look plenty plump, that in no way means they have proper nutrition. I hope to hear from you very soon that something beneficial is being done to help these and any other bears that are housed in these "roadside zoos" in Tennessee. (b)(6) (my contact information) See More

By (b)(6)

(b)(6)



Baggot,
Danny.vcf

(b)(6)



USDA, APHIS, Animal Care

ANIMAL WELFARE COMPLAINT

Complaint No. 08-185	Date Entered 18 June 2008	Received By J Wood
Referred To Lisle/Magid	Reply Due 18 July 2008	

Facility or Person Complaint Filed Against

Name The Three Bears Gift Shop		Customer/License/Registration No. 63-C-0103	
Address P.O. BOX 1348			
City Pigeon Forge	State TN	Zip 37868	Phone No (423) 453-4734

Complainant

(b)(6), (b)(7)c	Organization Public		
(b)(6), (b)(7)c			
(b)(6), (b)(7)c	State IN	(b)(6), (b)(7)c	(b)(6), (b)(7)c dress

How was complaint received? mail

Forward response to FOIA: Yes No

Details of Complaint: Conditions where the bears live are bad

Results:

Application packet provided? Yes No

INSPECTOR

DATE

REVIEWED BY

DATE



USDA, APHIS, Animal Care

ANIMAL WELFARE COMPLAINT

Complaint No. 08-009	Date Entered 10-Oct-07	Received By R Mitchell
Referred To Lisle/Dr. Magid	Reply Due 10-Nov-07	

Facility or Person Complaint Filed Against

Name Three Bear Gift Shop		Customer/License/Registration No. 63-C-0103	
Address 2855 Parkway			
City Pigeon Forge	State TN	Zip 37868	Phone No (423) 453-4734

Complainant

(b)(6), (b)(7)c		Organization	
(b)(6), (b)(7)c			
(b)(6), (b)(7)c	State In	(b)(6), (b)(7)c	(b)(6), (b)(7)c ress
received? fax			

Forward response to FOIA: Yes No

Details of Complaint: the bears were in distress

Results:

Application packet provided? Yes No

INSPECTOR

DATE

REVIEWED BY

DATE



USDA, APHIS, Animal Care

ANIMAL WELFARE COMPLAINT

Complaint No. 07-149	Date Entered 30 April 2007	Received By K Bolin
Referred To Lisle / Magid	Reply Due 30 May 2007	

Facility or Person Complaint Filed Against

Name Three Bears Gift Shop		Customer/License/Registration No. 3037 / 63-C-0103	
Address 2855 Parkway			
City Pigeon Forge	State TN	Zip 37868	Phone No 423-453-4734

Complainant

(b)(6), (b)(7)c		Organization NA	
(b)(6), (b)(7)c			
(b)(6), (b)(7)c	State KY	(b)(6), (b)(7)c	Phone No./Email address

Letter received?

Details of Complaint: Kept bears behind store for public viewing and feeding were extremely overweight and lethargic. Bears had no interest in food that was spread all over pen. Only one bear appeared to be able to move and was pacing back and forth in a stressed manner.

Results:

Application packet provided? Yes No

INSPECTOR

DATE

REVIEWED BY

DATE



USDA, APHIS, Animal Care



ANIMAL WELFARE COMPLAINT

Complaint No. 07-073	Date Entered 19 January 2007	Received By J. Laureano
Referred To Lisle/Magid	Reply Due 19 Feb 07	

Facility or Person Complaint Filed Against

Name Three Bears Gift Shop		Customer/License/Registration No. 3037/63-C-0103	
Address 2855 Parkway			
City Pigeon Forge	State TN	Zip 37868	Phone No (423) 453-4734

Complainant

(b)(6), (b)(7)c		Organization N/A	
Address			
City	State	Zip	(b)(6), (b)(7)c

How was complaint received?
Telephone

Details of Complaint: Female black bear has a very overgrown claw that loops into the paw, limps and can't move around. Complainant can be contacted by phone.

Results:

Application packet provided? Yes No

INSPECTOR

DATE

REVIEWED BY

DATE



USDA, APHIS, Animal Care

ANIMAL WELFARE COMPLAINT

Complaint No. 08-253	Date Entered 25 Sep 2008	Received By T Brasfield
Referred To Lisle/Magid	Reply Due 25 Oct 2008	

Facility or Person Complaint Filed Against

Name THREE BEARS GIFT SHOP		Customer/License/Registration No. 63-C-0103	
Address 2855 PARKWAY			
City Pigeon Forge	State TN	Zip 37868	Phone No (423) 453-4734

Complainant

(b)(6), (b)(7)c		Organization Wildlife Rescue & Rehabilitation, Inc.	
Address P.O. Box 369			
City Kendalia	State TX	Zip 78027	Phone No./Email address (830) 336-2725 Ext#(b)(6), (b)(7)c

How was complaint received?

Forward response to FOIA: Yes No

Details of Complaint: The Three Bears gift Shop in Pigeon Forge, Tennessee burned down last night. What is currently being done for the 5 himalayan bears housed there?

Results:

Application packet provided? Yes No

INSPECTOR

DATE

REVIEWED BY

DATE