



**USDA, APHIS, Animal Care
ANIMAL WELFARE COMPLAINT**

Animal Care - 8-10
by
Dr
Watkins

Complaint No. FY#W10-162	Date Entered 21-Jul-10	Received By EMC
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Referred To Dr. Watkins, DVM, SACS, Cynthia Neis, ACI	Reply Due
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Facility or Person Complaint Filed Against

Name Pamela Sellner & Tom Sellner/Cricket Hollow Zoo	Customer/License/Registration No. 42-C-0140/#5143 <i>42-C-0084</i>
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Address

City MANCHESTER	State IA	Zip 52057	Phone No 563-927-6655
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Complainant

Name	Organization *?
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Address

N/A

City N/A	State N/A	Zip N/A	Phone No./Email address E
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How was complaint received?
email

Details of Complaint: July 10, 2010 went to the zoo with grandkids. Conditions of the animals were disturbing. Animals did not have adequate water. Camel was leaning against fence, hair matted and falling out, . Two bears did not have adequate space. Shelter was noting but tin.

Results: Inspection conducted. Please see attached memo.

Application packet provided? Yes
No

INSPECTOR
Cynthia M. Neis
REVIEWED BY

[Handwritten signature]
[Handwritten signature]

DATE
9-Aug-10
DATE

8/10

SEP 13 2010

AUG 12 2010

Memo

To: Dr. Dick Watkins
From: Cynthia M. Neis
Date: 9/1/2010
Re: FY#W10-162 Cricket Hollow Zoo

Dr. Watkins

I conducted an inspection at the Cricket Hollow Zoo (42-C-0140/#5143) on July 29, 2010, in response to complaint FY#W10-162.

All animals were found to have a sufficient amount of water. However, water receptacles for the dogs, the capybara, the skunks, the serval, and the caracal all had marked algae growth. The facility was cited for this non compliant item. The tanks in the tiger enclosures did have algae present. These tanks are the play / swimming pools for these tigers. They have a separate water source for drinking. The facility was advised to include the pool in the routine cleaning and upkeep. The duck pond was algae ridden but does not fall under our purview. The licensee reports to have difficulty keeping ahead of the algae growth because of the sun hitting the water receptacles. I suggested trying to shade the water receptacles from the sun. Additives to slow algae growth were mentioned. I advised her to discuss those possibilities with her attending veterinarian.

The camel was not leaning on any fence during any time of the inspection. The camel was brought by the owner from the place it was resting to the front of the enclosure. The camel had no matting. It was apparent that the camel had been blowing its coat when the complainant had seen it.

The bears had sufficient space and shelter. The bears were observed on their platforms and showed no signs of stereotypical behavior.

The sheep dogs were had been recently groomed. At the time of the inspection, they had a close hair coat and had no matting of the coat.

The complaint also refers to issues in the reptile area and do not fall under our jurisdiction.

I did cite a number of other noncompliant items that were not mentioned in the complaint. There are clearly some issues that need addressing at this facility. The licensee seemed rather receptive in addressing the noncompliant items and, in general, making a better environment for the animals.

If you have any questions, please contact me.

Cynthia M. Neis

ACI/USDA/APHIS/AC/IA



Inspection Report

PAMELA SELLNER
TOM SELLNER

Customer ID: 5143

**COPY FOR YOUR
INFORMATION**

Certificate: 42-C-0084

Site: 001

TOM & PAMELA SELLNER

CRICKET HOLLOW ZOO
1512 210TH STREET

Type: ROUTINE INSPECTION

Date: Jul-29-2010

MANCHESTER, IA 52057

2.40 (b) (2)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Each exhibitor shall establish and maintain a program of adequate veterinary care that includes the use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries.

The two angora rabbits referred to as "Momma" and "Papa" have excessive matting of their fur. They have matting about the face and along the abdominal region.

Excessive matting can cause discomfort and skin irritations. Skin irritations can lead to infections. Also, excessive matting can increase the presence of external parasites.

The rabbits must be groomed to remove the excessive matting. To be corrected by: August 04, 2010.

3.4 (b)

OUTDOOR HOUSING FACILITIES.

Shelter from the elements. Outdoor facilities for dogs must include one or more shelter structures that are accessible to each animal in each outdoor facility, and that are large enough to allow each animal in the shelter structure to sit, stand, and lie in a normal manner, and to turn about freely.

The two sheepdogs have been provided one pet carrier as shelter. This is not adequate shelter as both dogs cannot sit, stand, lie in a normal manner, nor turn about freely in the carrier at the same time.

This does not provide for the comfort and well being of the dogs.

The dogs must be provided enough shelter so that they can both be protected from the elements at any given time. The shelter(s) must provide enough space for the dogs to sit, stand, and lie in a normal manner, and to turn about freely. To be corrected by: August 04, 2010.

Prepared By:

Cynthia M Neis
CYNTHIA M NEIS, A C I

USDA, APHIS, Animal Care

Date:

Title:

ANIMAL CARE INSPECTOR

Inspector 1041

Jul-29-2010

Received By:

(b)(6), (b)(7)c
PA
OV

Date:

AUG 12 2010

Jul-29-2010



Inspection Report

The shelters must be altered or replaced so that the animals all have adequate shelter and the shelters are readily accessible to all animals so that they can occupy them in a comfortable manner. To be corrected by: October 15, 2010.

3.127 (c)

FACILITIES, OUTDOOR.

Drainage. A suitable method shall be provided to rapidly eliminate excess water.

There is accumulation of water in the tiger enclosure. The water is accumulating along the fence line where the tanks used as pools are located. The water has been accumulating long enough that it has become green with algae.

The presence of standing water can increase disease risks and can increase the presence of pests.

The water must be removed as it accumulates or the area must be altered so that water drains away from the animal housing areas rapidly. To be corrected by: August 06, 2010.

3.129 (b)

FEEDING.

Food, and food receptacles, if used, shall be sufficient in quantity and located so as to be accessible to all animals in the enclosure and shall be placed so as to minimize contamination.

The Barbados sheep and the Jacob's four horned sheep were observed at the time of the inspection standing in their hay feeder.

The sheep can urinate and defecate in their foodstuffs. Further, their hooves will contaminate the foodstuff from contact with animal waste on the ground.

The hay feeder must be altered so as to prevent the sheep from standing in it. To be corrected by: August 27, 2010.

3.130

WATERING.

All water receptacles shall be kept clean and sanitary.

The water receptacles for the following animals have an excessive presence of algae: the capybara, the skunks, the serval, and the caracal.

Prepared By: *Cynthia M Neis*
 CYNTHIA M NEIS, A C I USDA, APHIS, Animal Care
 Title: ANIMAL CARE INSPECTOR Inspector 1041

Date:
Jul-29-2010

Received By: *[Redacted]*
 PAM (b)(6), (b)(7)c
 Title: OWNER

AUG 12 2010

Date:
Jul-29-2010



Inspection Report

Failure to provide clean and sanitary water receptacles can increase disease risks and can inhibit normal water intake by these animals.

The water receptacle must be cleaned and sanitized. To be corrected by: August 02, 2010.

3.131 (a)

SANITATION.

Cleaning of enclosures. Excreta shall be removed from primary enclosures as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors.

The shelter for the capybara is excessive dirty. The litter dish for the capybara is excessively full and is muddy in appearance. The llama enclosures and the lion enclosures have an excessive presence of waste.

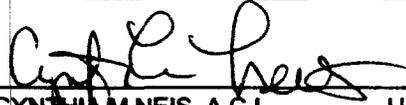
This does not provide for the health and well being of the animals.

These areas must be cleaned. To be corrected by: August 02, 2010.

Records were not reviewed during today's inspection. The area near the food storage was being renovated, and therefore, was not inspected during today's inspection.

This inspection and exit review were conducted in the presence of the undersigned individuals.

End of report.

Prepared By: 
 Title: CYNTHIA M NEIS, A C I USDA, APHIS, Animal Care
 ANIMAL CARE INSPECTOR Inspector 1041

Date: Jul-29-2010

Received By: 
 Title: PAMI (b)(6), (b)(7)c
 OWNER

Date: AUG 12 2010
Jul-29-2010