



**Tropical Storm Bertha
U.S. Virgin Islands
August 1-2, 2014
ESF #11 After Action Report (AAR)**



Incident Summary

Tropical Storm Bertha threatened to impact Puerto Rico and the United States Virgin Islands on August 2, 2014. The ESF11 Coordinator was notified by FEMA Region II on August 1, 2014 to provide a 12 hour tour beginning at 7:00 am on August 2, 2014 at the Regional Response Coordination Center (RRCC) in response to Tropical Storm Bertha's potential to impact. The ESF11 Coordinator provided the shift coverage at the RRCC. Due to the minimal storm impact and the lack of requests for FEMA assistance from the Puerto Rico Emergency Management Agency (PREMA) and the Virgin Island Territory Emergency Management Agency (VITEMA), FEMA demobilized the RRCC when the rain bands exited Puerto Rico at the end of the shift at 7:00 pm August 2, 2014.

Lessons Learned

Successful

- The FEMA activation Mission Assignment was obtained quickly from FEMA Region II.
- It was a good event to practice with the FEMA Regional Incident Support Manual structure in the Regional Response Coordination Center.
- The FEMA WebEOC information management software worked better, but it still has some problems.
- The ESF11 Coordinator worked well with Food and Nutrition Service Mid-Atlantic Regional Office/Caribbean to obtain the USDA Foods inventories before the event and in exchanging situational awareness, before, during and after the event.

Challenges/Areas for Improvement

- It took several days to have the Mission Assignment accounting code in WebTA for the ESF11 activation.
- The USDA daily situation summary did not report the ESF11 Activation.
- The IMAT Situation Reports should be posted in WebEOC, as a broader source of situational awareness for those involved in the response.