NCAH PORTAL news **for CVB**

When it's broke, we fix it!

As you've been using the NCAH Portal more and more, we've been keeping track of issues that come up. On the evening of Wednesday, the 26th, the NCAH Portal will be taken down for maintenance as we deploy an updated version that has fixes for those issues.

Changes included in this version are:

- There was a bug where, if a user edited a draft 2049 form after attaching documents to it, they then got an error message when trying to submit the item to the CVB. This bug has been fixed.
- Users can specify whether they want authorization to use remaining inventories of replaced labels. There was a bug where a Yes request changed to No on the portal screen when the CVB response was returned. The bug was cosmetic because the CVB processed the submission with the correct request information, but it was potentially confusing to the portal user. This bug has been fixed.
- It was reported that that the doses were required for a 2008 when entered for a firm disposition of "other - file for information" - this was fixed so that doses are not required in this instance
- Symbols are no longer allowed in the FFM serial number field for 2008s so in the new version you will notice that File for Information 2008s submitted will not require doses and 2008s for serials that contain FFMs, the FFM serial number field will no longer allow symbols.

[Visit the NCAH Portal Guidance webpage](#) for informational User Guides and videos.

Check out these user guides that were updated this week:

User Guide #3 - How to Use Account Details

User Guide #9 - General Guide for E-Submission of General Correspondence to CVB-Inspection and Compliance

User Guide #10 - General Guide for E-Submissions to CVB-Policy, Evaluation and Licensing

What we're working on for future issues...

Helpful Tips for using the Portal—Archiving your documents

You Asked, We Answered

Contact CVB Program and Information Management and Security (PIMS) at: CVB.PIMS@aphis.usda.gov