Chapter 3.2.

**Quality of Veterinary Services**

[…]

Article 3.2.3.

**Policy and management**

[*Veterinary Services*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_services_veterinaires) should have the leadership, organisational structure and management systems to develop, implement and update policies, legislation and programmes, incorporating [*risk analysis*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_analyse_du_risque), and ~~epidemiological~~ epidemiology, economics and social science principles. Decision-making by [*Veterinary Services*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_services_veterinaires) should be free from undue financial, political and other non-scientific influences.

The [*Veterinary Authority*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_autorite_veterinaire) should coordinate with other relevant governmental authorities, and should undertake active international engagement with the OIE and other relevant regional and international organisations.

This component should comprise the following specific elements:

1) comprehensive national [*veterinary legislation*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_legislation_veterinaire) in accordance with Chapter [3.4.](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_chapitre_vet_legislation.htm#chapitre_vet_legislation), regularly updated with reference to changing international standards and new scientific evidence;

2) implementation of [*veterinary legislation*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_legislation_veterinaire) through a programme of communications and awareness, as well as formal, documented inspection and compliance activities;

3) capability to perform [*risk analysis*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_analyse_du_risque) and cost–benefit analysis to define, review, adapt and resource policies and programmes;

4) policies or programmes that are well documented, resourced and sustained, appropriately reviewed and updated to improve their effectiveness and efficiency, and that address emerging issues;

5) quality management systems with quality policies, procedures and documentation suited to the [*Veterinary Services*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_services_veterinaires)’ activities, including procedures for information sharing, complaints and appeals and for internal audits;

6) information management systems for collecting data to monitor and evaluate [*Veterinary Services*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_services_veterinaires)' policies and activities and to perform [*risk analysis*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_analyse_du_risque);

7) organisational structures with defined roles and responsibilities for effective internal coordination of activities from central to field levels (chain of command), which are periodically reviewed and updated as necessary;

8) formal external coordination mechanisms with clearly described procedures or agreements for activities (including preparedness and response mechanisms) between the [*Veterinary Authority*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_autorite_veterinaire), [*Competent Authorities*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_autorite_competente), other relevant governmental authorities and stakeholders, incorporating a One Health approach;

9) appropriate levels of official representation at international multilateral fora, involving consultation with stakeholders, active participation and sharing of information, and follow up on meeting outcomes.

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Article 3.2.9.

**Veterinary medicinal products**

[*Veterinary Services*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_services_veterinaires) should regulate all [*veterinary medicinal products*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_medicament_veterinaire) such as veterinary medicines, biologicals and medicated [*feed*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_aliment), in order to ensure their quality and safety, as well as their responsible and prudent use, including [*monitoring*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_suivi_continu) antimicrobial use and antimicrobial resistance, and minimising the associated risks.

This article should be read in conjunction with the [*Terrestrial Manual*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_manuel_terrestre), which sets standards for the production and control of vaccines and other biological products.

This component should comprise the following specific elements:

1) effective regulatory and administrative control, in accordance with Article [3.4.11.](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_chapitre_vet_legislation.htm#article_vet_legislation.11.), including communications and compliance programmes for:

a) the market authorisation of [*veterinary medicinal products*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_medicament_veterinaire), including registration, import, manufacture, quality control and reducing the risk from illegal imports;

b) responsible and prudent use of [*veterinary medicinal products*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_medicament_veterinaire), including the labelling, distribution, sale, dispensing, prescription, administration and appropriate safe storage and disposal of these products;

2) [*risk management*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_gestion_du_risque) and [*risk communication*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_communication_relative_au_risque) for antimicrobial use and antimicrobial resistance, based on [*risk assessment*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_appreciation_du_risque). This includes [*surveillance*](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_glossaire.htm#terme_surveillance) and control of the use of antimicrobials and the development and spread of antimicrobial resistant pathogens in animal production and food products of animal origin. This should be coordinated using a One Health approach, and in accordance with Chapter [3.4.](http://127.0.0.1:61721/content/FUuS2KpSg9fnB83RAAAD/C0UMAxm/aSQIVGQ/oeM950t/MUaJmK5/5VI37gy/vR3KVZI/NowQuOa/en_chapitre_vet_legislation.htm#chapitre_vet_legislation) and relevant chapters of Section 6.

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