

Animal and Plant Health Inspection Service

**Veterinary Services** 

Center for Veterinary Biologics

1920 Dayton Avenue PO Box 844 Ames, IA 50010

(515) 337-6100

Reviewing, Coding, and Assessing Adverse Event Reports from the Public in PV-Works

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Notes:

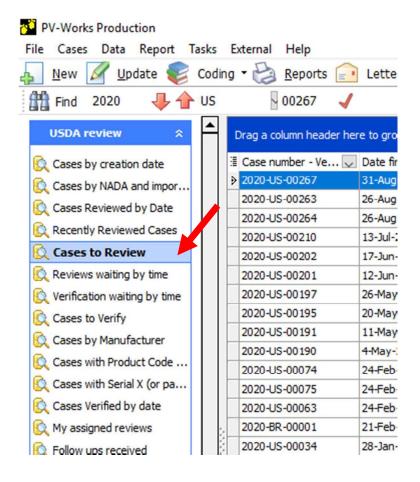
## Reviewing, Coding, and Assessing Adverse Event Reports from the Public in PV-Works

Source Document: <u>CVB-SOP-0038</u>, *Receipt of Adverse Event Reports Submitted to the Center for Veterinary Biologics from the Public* 

This document describes the procedures for reviewing, coding, and assessing Adverse Event Reports (AERs) received from the public in the PV-Works database application.

Adverse Event Reports (also called cases) from the public are entered and verified within PV-Works as per <u>CVB-WI-0123</u>, *Entering and Verifying Adverse Event Reports from the public in PV Works*.

To find the list of cases ready for review, select the query "Cases to Review" on the left panel of the main screen. Only verified cases will appear when the "Cases to Review" query is run.



From the list of cases to review, select a case to highlight it and then open it by double clicking on it, or selecting the red check mark next to the case number above as shown below:

e Cases Data Report Tasks	External Help			-				-
New 🖌 Update 🌍 Cod	ding 🛛 😂 <u>R</u> eports [	📄 Letters 🕶 🧾 🚊	To Do List 🧾	Action <u>B</u> d 🕜 He	elp			×
🖞 Find 2020 🛛 🕹 🏠 US	00019							
USDA review 🕆	Drag a column header	here to grue by that co	olumn					
Cases by creation date	I Case number - Ve	🗸 Date first 🗸	Case owner	Case type	Brand name (primary)	Spe 🗸		Product probl
Cases by NADA and impor	2020-US-00267							Adverse reaction
Cases Reviewed by Date	2020-US-00263	Click here	to open	highlight	ed case		Unit	Adverse reaction
Recently Reviewed Cases	2020-US-00264					Dog	Unit	Adverse reaction
	2020-US-00210	13-Jul-2020	Rick Dewald	Animal Complaint	Live Canarypox Vector	Cat	Unit	Adverse reaction
Cases to Review	2020-US-00202	17-Jun-2020	Rick Dewald	Animal Complaint	Killed Virus	Dog	Unit	Adverse reaction
Reviews waiting by time	2020-US-00201	12-Jun-2020	Rick Dewald	Animal Complaint	Not given	Dog	Unit	Adverse reaction
Verification waiting by time	2020-US-00197	26-May-2020	Rick Dewald	Animal Complaint	Live Canarypox Vector	Cat	Unit	Adverse reaction
Cases to Verify	2020-US-00195	20-May-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Cat	Unit	Adverse reaction
Cases by Manufacturer	2020-US-00191	11-May-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Dog	Unit	Adverse reaction
	2020-US-00190	4-May-2020	Rick Dewald	Animal Complaint	Not given	Dog	Unit	Adverse reaction
Cases with Product Code	2020-US-00074	24-Feb-2020	Rick Dewald	Animal Complaint	Not given	Dog	Unit	Adverse reaction
Cases with Serial X (or pa	2020-US-00075	24-Feb-2020	Rick Dewald	Animal Complaint	Not given	Dog	Unit	Adverse reaction
Cases Verified by date	2020-US-00063	24-Feb-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Dog	Unit	Adverse reaction
My assigned reviews	2020-BR-00001	21-Feb-2020	Rick Dewald	Animal Complaint	Killed Virus	Dog	Brazil	Adverse reaction
Follow ups received	2020-US-00034	28-Jan-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Dog	Unit	Product problem
All incomplete cases	2020-US-00029	23-Jan-2020	Rick Dewald	Animal Complaint	Modified Live Virus and Avirulent Live Cul	. Dog	Unit	Adverse reaction
	2020-U				odified Live Virus	Dog	Unit	Adverse reaction
Cases received by sent date	2020-US DOU	ble click he	ere to op	en case	ot given	Dog	Unit	Adverse reaction
Cases received by import	2020-US 0002		-	ramo compone	led Virus	Dog	Unit	Adverse reaction
	2020-US-00022	17 an-2020	Rick Dewald	Animal Complaint	Not given	Dog	Unit	Adverse reaction
Predefined	2020-US-00017	J-Jan-2020	Rick Dewald	Animal Complaint	Killed Virus	Dog	Unit	Adverse reaction
Recent cases	2020-US-00018	15-Jan-2020	Rick Dewald	Animal Complaint	Killed Virus	Dog	Unit	Adverse reaction
	2020-US-00021	15-Jan-2020	Rick Dewald	Animal Complaint	Killed Virus	-	Unit	Adverse reaction
Cases by any case ID nu	> 2020-US-00019	15-Jan-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Dog	Unit	Adverse reaction
Cases by brand	2020-US-00020	15-Jan-2020	Rick Dewald	Animal Complaint	Modified Live Virus	Dog	Unit	Adverse reaction
Cases by contact	2020-US-00015	14-Jan-2020	Rick Dewald	Animal Complaint	Killed Virus	Dog	Unit	Adverse reaction
Cases by company of con	2020-US-00016	12-Jan-2020	Rick Dewald	Animal Complaint	Modified Live Virus and Avirulent Live Cul	. Dog	Unit	Adverse reaction
Cases by any lot or serial	2020-US-00011	8-Jan-2020	Rick Dewald	Animal Complaint	Killed Virus	-	Unit	Adverse reaction
Cases by VedDRA preferr	2020-US-00010	8-Jan-2020	Rick Dewald	Animal Complaint	Not given	-	Unit	Adverse reaction
						- *9		
Cases by date received	<filter empty="" is=""> 🔽</filter>							Customize
Cases with VedDRA SOC i								,
Committe Vador A LITIS								
Expand All 😽 Collapse All			^	Expand All	🔀 Collapse All 🛛 🔁 Refresh 🛛 🚱	Print 📿	Expor	rt 😽 Emai

The case will open in the Complaints screen (the default screen) as shown below: Ensure the case has been verified and there is a checkmark present, as noted below in the 'Complaint types' section.

1021-US-03658	B:Update Production	on					_		$\times$	
2021-US-03658 Rick Dewald	Modified Live Virus		We	vac. 23 cats on 3/:	10/21. Cats start	ed dyeing	2 days later We	e are into 12 day	s	
United States	8 🖸 🎝 🍠 🛢 🗎	<b>1</b>			22-Mar-2021					
Complaints Products Patients Contacts Event Narrative Case Identification	Case Details         Anim           Case / Call type         Anim           First received         22           Date case first valid         22           Date latest follow up		Information type Case owner Responsible Call recipient	Confirmed AE report Rick Dewald Rick Dewald	~ ~ ~	Source Country Method	NOS Other United States PVX (Public)		> > >	^
Product Defect Laboratory Tests Assessment CVB Review Call History	Patient Details Species Cat Sex Female	Breed Repro status	American Shorthai	Female phys	Cookie	~	Patient # 1 of 1	нчьы	+ -	
Document Management Follow-up Management	Date of birth Weight from 6.200 Product Details Product Modified Live Start Date 10 Mar 20 Product Lot #	to Pour	10 Mar 2021	Age (to) Approx  Approx  Product Role  Congoing  Lot qualifier	Suspect product	F	Age (text)	i⊲ ⊲ ⊳ ⊳i 467390C	+-	
	Notes Call Notes	Standard Cor We vac. 23 cats on 3/10/2 still lost a cat today. we ha Listless and constant drool	mplaint 21. Cats started dy ave lost 10 cats C	eing 2 days later We ar			romplaint types	ion complete		
Save and exit	Conclusion	Standard Cor	ndusion			* ^ V	No more in	nformation expecte	d	
Cancel Help	<								>	*

Review the information on the screen as a summary of the case.

Go to the Products screen to ensure that a biological product is selected as a "suspect product" as shown below:

More than one product may have been administered and will be listed at the bottom of the screen. Determine the "suspect product(s)."

Note: Typically, all products are listed as suspect, but at least one must be selected in order to assign 'case serious' and 'causality' in the Assessment screen.

# Title: Reviewing, Coding, and Assessing Adverse Event Reports from the Public in PV-Works Release Date: 10 Aug 2021 Author: WHULS Document Number: CVB-WI-0124.03 CONTROLLED//PROPIN//BASIC CVB-WI-0124.03 CVB-WI-0124.03 CVB-WI-0124.03

2021-US-03319 Rick Dewald United States	Not Can Patient ca	me in for Leptospirosis 1 year (SC RF) and Influenza 3wk (SC LF). Rece 17-Mar-2021
Connetants Products Patients Contacts Event Narrative Case Identification Product Defect Laboratory Tests Assessment CVB Review Call History Document Management Follow-up Management	products	dose (Text)       Administered by       Attending Vet       V       N
	Misuse Dosage Has patient reacted to this Indication Has vet seen similar reacted to the Has vet seen	
Save and exit	Batch / Lot Details Product Lot # Qualifier  Expiry date 20 Jul 2022  Product Defects  Serials: Product - 412652  Online t -	Prod Lot No Qualifier Expiry Date Inv Reg Serials (Prod / Di) 20-3ul-2022 No 412652 /
Save Cancel Help	Generic / Brand Name Leptospira Canicola-Grippotyphosa-Icterohaemorrhagiae-Pomona Bacterin / Not give Canine Influenza Vaccine, H3N2 & H3N8 / Kiled Virus (Zoetis VANGUARD CIV) Audit Trail is on Audit scope is not set	Start Date     End Date     Duration       er 28-Jan-2021     29-Jan-2021     1 Days       28-Jan-2021     29-Jan-2021     1 Days

# VeDDRA Coding a Case:

To VeDDRA code a case, select the Event Narrative screen from the left menu as shown here:

2020-US-00181 : Complaints Production								
2020-US-00181 John Schiltz	Zoetis Vanguard Rapi	d Resp 3						
United States	😂 🗈 🕹 🖌 🎾	8 🖹 🗐						
Complaints	Case Details							
Products	Case / Call type	Animal Complaint						
Patients	First received	24 Jun 2020 🗸						
Contacts								
Event Narrative	Date case first valid	24 Jun 2020 🕶 📰						
Case Identification	Date latest follow up	<b>T</b>						
Product Defect								
Laboratory Tests	Patient Details							
Assessment	Species Dog	✓ Bree						
CVB Review	Sex Female	✓ Rep						
Call History								
Document Management	Date of birth	_ <b>▼</b> Age						

The Event Narrative Screen will appear as follows:

2020-US-00181 : Event N	larrative Production								- 0 X
2020-US-00181 John Schittz	Zoetis Vanguard Rapid Resp 3	91	Pet started having labo	ored breathing, dry	heaving, and	was lethargic fo	or 2 days		
	80	<b>a</b>							
Complaints Products	Clinical Signs					F	View/Edit Coding	Call Notes	
Patients Contacts	Preferred Term	System Organ Class	Low-level term	High Level Ter	m	Number	of animals		
Event Narrative Case Identification Product Defect Laboratory Tests Assessment	۲.						>		
CVB Review	Narrative			Abstract Sun	nmary				
Call History Document Management	Dat started having labored bre	athing dry heaving and was li	Auto Gener ethargic for 2 days after IN bord.				Auto Generate	Date and time 16-Sep-2020 8:36	Author John Schiltz
	still lethargic. Owner has not c	alled back, so presumably dog t	as made a ful recovery at this	v			~	<     Narrative     Pet started having lat     heaving, and was leti	hargic for 2 days after
	Duration of event				Was the adverse	reaction treated	?	IN bord. By the time of 6/5/20, her respirator	owner alerted us on
	Start date 3 Jun 2020	→ → apx	Y N ? Ongoing		() Yes	() No	O Unknown	subsided, but she wa	s still lethargic. Owner o presumably dog has
	Duration 2 Days Duration (text)						Ú		
Save and exit	Outcome of reaction to date		11	Reaction Type		Incident Site			
	Recovered	~			~		~		
Save	When reaction appeared, treat	went		and the reaction	~				
Help	Audit Trail is on	Audit scope is not se	t						

## Select the View/Edit Coding icon as shown:

2020-US-00181 : Event N	Narrative Production					
2020-US-00181 John Schiltz	Zoetis Vanguard Rapid					
United States	80 8 9 9			24-Jun-2020		
Complaints Products	Clinical Signs				View/Edit Coding	Call No
Patients Contacts	Preferred Term	System Organ Class	Low-level term	High Level Term	Number of animals	
Event Narrative Case Identification				,		
Product Defect Laboratory Tests						
Assessment	<				>	

The VedDRA Coding screen will appear as this:

VedDRA Coding Product	on								
arrative					PV Works VedDRA Co	ding Version: 15.0 Da	te: October 2018		
Pet started having labored bre subsided, but she was still leth	thing, dry heaving, and rgic. Owner has not call	l was lethargic for 2 days ed back, so presumably (	: after IN bord. B dog has made a f	y the time owner full recovery at t	· alerted us on 6/5/20, nis point.	her respiratory symp	toms had	Call Notes	
earch text		Search By	erm () Preferre	d Term () All Le	vels da Ser	irdh 🕺 Delete	× 過回!		
			0	0				Date and time 16-Sep-2020 8:36	Author
ompany Clinical Signs ystem Organ Class High Level	erm Preferred Tern	n Low Level Term	Start date	End date	Duration of sign	Number of animals	Tons to smart	10-Sep-2020 8:36	John Schiltz
stem Organ class Fight Level	enni Preierred ren	n Low Lever renn	Start date	Enduate	Duration of sign	Number of animals	Time to onset		
							>		
					Save	Cancel	Help		

Search the narrative text for all clinical signs and use the search function to find the respective VeDDRA Low-level term for each sign.

In the narrative, the clinical signs reported are lethargy, vomiting (dry heaves) and labored breathing (dyspnea). So, in this example, enter lethargy in the search text field and search by selecting the search button as shown here:

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 10 Aug 2021
 Author:
 WHULS
 Document Number:
 CVB-WI-0124.03

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VedDRA Coding Production	
Narrative	PV Works VedDRA Coding Version: 15.0
Pet started having labored breathing, dry heaving, and was letha subsided, but she was still lethargic. Owner has not called back, s	gic for 2 days after IN bord. By the time owner alerted us on 6/5/20, her respiratory sy presumably dog has made a full recovery at this point.
	earch By Dow-level Term O Preferred Term O All Levels

Select the respective	Low-level ter	n in the search	n result field	as shown l	below:
-----------------------	---------------	-----------------	----------------	------------	--------

ase Reference 2020-US-00181			
ctionary Version: 15.0 Date: October 2018			
arch Text ETHARGY Low-level Term Code Low-level term 2670 Low thyroxine (T4) 1018 Lethargy (see also Central r	Search Method Best Fit Exhaustive Clinical Sign Start date End date Ongoing Number of p affected The to onse first b. Qualifier Reported sig Notes	tion  Copy Dates Earliest dose : 3-Jun-2020 Latest dose : 3-Jun-2020 Latest dose : 3-Jun-2020  P  Duration Duration C(Freetext) Duration D	Call Notes
VedDRA Hierarchy			Narrative
System Organ Class	High Level Term	Preferred Term	Pet started having labored breathing, dry
Systemic disorders	General signs or symptoms	Lethargy	heaving, and was lethargic for 2 days after IN bord. By the time owner alerted us on 6/5/20, her respiratory symptoms had subsided, but she was still lethargic. Owner has not called back, so presumably dog has made a full recovery a this point.

After you select the proper Low-level term, save the code by selecting the Save button. An audit trail field will be displayed after saving the first VeDDRA code as shown below. From the pull-down menu, select "New Information Available" and then save. Proceed to the next clinical sign in the narrative until all are coded.

Audit T	rail	
Reaso	n for Change	
New 1	nformation Available	
Addin( Old	) Audit Trail	Save
New	Lethargy (see also Central nervous system depression in 'Ne	Help

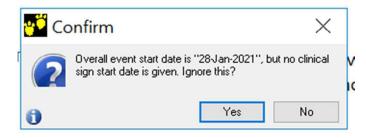
## When the list of codes are complete for the case, save the VeDDRA coding screen:

VedDRA Coding Production									×
Narrative							Date: October 2018	College	
Pet started having labored breathing, d subsided, but she was still lethargic. Ow	ry heaving, and wa iner has not called l	s lethargic for 2 days back, so presumably d	after IN bord. E log has made a	By the time owner full recovery at t	r alerted us on 6/5/20 nis point.	, her respiratory s	ymptoms had	Call Notes	
							$\checkmark$		~
Search text EMESIS		Search By		d Term O All Le	vels	arch X De	ete 🚯 Edit		- diame
								Date and time	Author
Company Clinical Signs	h	l	lat i bi	I= 1.1.1		he i e i		16-Sep-2020 9:00	John Schiltz
System Organ Class High Level Term Systemic disorders General signs or syn	Preferred Term	Low Level Term Lethargy (see also	Start date	End date	Duration of sign	Number of anir	nals Time to onset		
Respiratory tract dis Bronchial and lung d		Dyspnoea				1			
Digestive tract disor Stomach disorders		Emesis				1			
¢					Save	Cancel	> Help		>

If the following message appears, select NO:



If the following message appears, select YES:



### Assessing a case

Select the Assessment link on the left-hand side of the screen as follows:

😨 2020-US-00181 : Assessn	nent Production
2020-US-00181 John Schiltz	Zoetis Vanguard Rapid Resp 3
United States	8 🗈 🎝 🖌 🎾 📚 🖹 🚍
Complaints	Assessment
Products	Assessor Serious? labele
Patients	Company Assessment for US
Contacts	
Event Narrative	Y N USDA
Case Identification	
Product Defect	soetis Vanguard Rapid Resp 3
Laboratory Tests	
Assessment	Causality Assessment
CVB Review	Company Assessment
Call History Document Management	Comment
Follow-up Management	
r olow-up Management	
	CVMP Algorithm Assessment Insuffici
	Narrative
	Pet started having labored breathing, dry heav owner alerted us on 6/5/20, her respiratory sy called back, so presumably dog has made a full
	Clinical Signs

Provide an ABON assessment to the case utilizing the drop-down menu for the USDA Assessment AND Company Assessment field, as shown below:

Note: USDA Assessment does not query in the grid, but Company Assessment does, so provide the same ABON assessment for both.

2020-US-00181 : Assess 2020-US-00181 John Schiltz	Zoetis Vanguard Rapid Resp 3 Pet: started having labored breathing, dry heaving, and was lethargic for 2 days Dysproea;Emess;Lethargy		
United States	😂 🙆 🛃 😼 📽 📳 💭 🕹 24-Jun-2020		
Complaints Products Patients Contacts	Assessment Assessment Serious? labeled? Reportability Ratio of animals died / affected / John Schitz Is Sep 2020 THE exposed.	Call Notes	M
Event Narrative Case Identification Product Defect	USDA 0/1/ Reason for difference		
Laboratory Tests Assessment CVB Review	Zoetis Vanguard Rapid Resp 3 Causality Assessment Company Assessment Expected?		
Call History Document Management Follow-up Management	Comment USDA Summary	Date and time 16-Sep-2020 9:00	Author John Sch
	RA Assessment	<	
	CVMP Algorithm Assessment Insufficient Data - Suggest 'O' Algorithm V Narrative	Narrative Pet started having labo	ored breat
	Pet started having labored breathing, dry heaving, and was lethargic for 2 days after IN bord. By the time owner alerted us on 6/5/20, her respiratory symptoms had subsided, but she was still lethargic. Owner has not called back, so presumably dog has made a full recovery at this point.	heaving, and was letha IN bord. By the time or 6/5/20, her respiratory subsided, but she was	argic for 2 wner alert y symptom

It is not necessary to assign causality for the VeDDRA terms.

Indicate if the case is Serious with a checkmark in one of the (Y/N) boxes below 'Serious?', and assign 'Reportability' as Periodic or Immediate (3-Day Alert) in the drop-down menu as shown below:

2021-US-03319	: Assessment Production				- 0	×		
Rick Dewald	Not given Kiled Virus 😂 🏹 🔊 🐑 🖹 🚍	Patient came in for Le Systemic disorder NOS			3wk (SC LF). Rece pain;Injection site pain;	Vocalisa		
United States Complaints Products Patients Contacts Event Narrative Case Identification Product Defect Laboratory Tests Assessment CVB Review Coll History Document Management Follow-up Management	Assessment Assessor Serious? habeled? Report Company Assessment for US USDA Y N USDA Perio Not given Killed Virus Causality Assessment Company Assessment Company Assessment B - Possible/Medium	dic v/1/1	animals died affected / acposed: V N USDA Approximate Encoded and an					
	CVMP Algorithm Assessment Insufficient Data - S Narrative Patient came in for Leptospirosis 1 year (SC RF) and Influe Vacination reactions were gone over with the owner. Abc patient has been laying down and not wanting to move, si also seems to be very uncomfortable. No V/D, facal swell Brought into the hospital, vacination sites were very swo per owners explanation. While in hospital dog was given in was also given Carprofen tablets for 3 days post incident if	inza 3%k (SC LF). Received both with wt 3 hours later owners called stating haking and crying out in pain when too g, or hives. But patient is also refusi len and dog was crying out in pain wh jectable Diphenhydramine and Carpro jectable Diphenhydramine and Carpro	no issues. that the uched. Patient ng to eat. ien touched as for. Owner	Dechallenge Rechallenge Attending veterinaria Possi	in's level of suspicion ble/Medium - B	< > > > > > > > > > > > > > > > > > > >		
Save and exit Save Cancel	Clinical Signs System Organ Childp Level Term Preferred Term Systemic disordel General signs or (Recumbency Systemic disordel Systemic disorder Systemic disorder NOS Behavioural diso Other behaviour/Vocalisation Systemic disorde General signs or (General pain	Low-level term Time to onset Recumbency		Time to onset first dose				
Help	<					>		

Select the CVB Review screen link on the left side of the screen. Using the pull-down menu of the Final Actions/Review outcome field, select Reviewed as complete and select No More Information Expected toggle.

Case Identification Product Defect Laboratory Tests Assessment CVB Review CVB Review Call History Document Management Follow-up Management	USDA Administration Document type / MA number Product type Triage / Review History	n USDA Report	9999	Package ty Purpose type		report received electr	DUMMY 1 onically	Problem types Adverse r		Date and time 16-Sep-2020 9:00
	Report receive Registered on Registered by Database entr Database entr Assigned revie Reviewed on Reviewed by	24-Jun-2020 Migration y on 24-Jun-2020 y by Migration		Initial Final Actions / Review out No More Information Expe Close case after review	tcome			~		Narrative Pet started having heaving, and was IN bord. By the tir 6/5/20, her respir, subsided, but she has not called bac made a full recove
	Document id	Submission id	Package id	Received on F	Report	Status		1		
	U9999	ADUMMY	A1		initial	Case entere	d into database			
Save and exit Save Cancel										
Help	<								> <b>`</b>	

Complete the CVB review by returning to the Complaints screen and mark the case as Reviewed by selecting the checkmark as shown below:

🖹 2021-US-03319	9 : Complaints Pro	duction				—		×
Rick Dewald	Not giv Kiv Virus	<b>a</b>	Pai	tient came in for Leptospirosis 1 17-Mar-2		ind Influenza 3wk (SC	CLF). Rece	
Complaints Products Patients Contacts Event Narrative Case Identification Product Defect Laboratory Tests Associates	Case Details Case / Call type Anin First received 17 Date case first valid 17 Date latest follow up Patient Details Species Dog		Information type Case owner Responsible Call recipient	Confirmed AE report Rick Dewald Rick Dewald Migration	Source     Country     Method	Technician / Reception United States PVX (Public) Patient # 1 of 1	nist V	
Assessment CVB Review Call History Document Management Follow-up Management	Sex Male Date of birth Weight from 11.400 Product Details	Repro status		Female phys	~	Age (text)	App	rox ]
	Start Date 28 Jan 20 Product Lot # Notes Call Notes    ►	Expiry date		Ongoing     Ongoing     Lot qualifier	\[         \]     \[         \[         \]     \[	Product Serial # 4249 Diluent Serial # Complaint types Reviewed Verification co		
	Narrative Max length exceeded	both with no issues. Vacci	spirosis 1 year (SC F ination reactions we g that the patient h	XF) and Influenza 3wk (SC LF). Receipting one over with the owner. About as been laying down and not wanting	3 hours v			
Save and exit Save Cancel Help	<				Ŷ	No more inform	ation expected	~

Note: If the "Reviewed" option above the "Verification complete" is not visible, click the magnifying glass sign (circled below) and it will appear.

Suspect product	$\sim$	Product # 1 of 1	H A P PI	• •	1
		Product Serial #	467390C		
	$\sim$	Diluent Serial #			
	^	Complaint types	tion complete		
	$\vee$	Y			
	$\sim$	]			
re into 12 days and / till vac. Vomiting and	$\sim$				
	$\vee$				
	$\sim$				
	^	No more	information expected		
-	$\sim$				
					~
				/	

To close the case, select Save and exit, as shown below:

🖹 2021-US-03319	9 : Complaints Pro	oduction					-	- 🗆	$\times$
Rick Dewald	Not given Killed Virus	<b>a</b>	Pat	tient came in for Lep	tospirosis 1 year 17-Mar-2021	(SC RF) a	nd Influenza 3w	vk (SC LF). Rece	,
Complaints Products Patients Contacts Event Narrative Case Identification Product Defect	Case Details Case / Call type Anin First received 17 Date case first valid 17 Date latest follow up		Information type Case owner Responsible Call recipient	Confirmed AE report Rick Dewald Rick Dewald Migration	× × ×	Source Country Method	Technician / Re United States PVX (Public)	ceptionist	× × ×
Laboratory Tests Assessment CVB Review Call History Document Management Follow-up Management	Patient Details Species Dog Sex Male Date of birth Weight from 11.400	Breed Breed Repro status Age (from) to Po	Shih Tzu Intact 7 Month(s) unds ~	ID name Female phys Age (to) Approx	Papu Burago	~ F	Patient # 1 of 1 Age (text)		Approx
		668.00 190 - Zoetis Inc. 221 - End Date K Expiry date	29 Jan 2021 16 Nov 2021	Product Role       Ongoing       Lot qualifier	Suspect product	F	Product # 1 of 2 Product Serial # Diluent Serial #	i⊲i → ) 4249988	H   <b>+</b> -
	Call Notes	Standard Co Patient came in for Leptos both with no issues. Vacci later owners called stating Standard Co	spirosis 1 year (SC F ination reactions we g that the patient h	re gone over with the o	wner. About 3 hou		Complaint types	ed tion complete	
Save and exit	Conclusion					~ ~	No more i	information expec	ted
Cancel Help	<								<b>&gt;</b>

Select Save when the pop-out window appears, as shown below:

