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Animal Welfare Contacts

Last Modified:

Not sure who to contact? We can help!

Select an option from the list below.

I want to...

- [get guidance on Animal Care requirements](#)
- [ask about licensing and registration or inspections](#)
- [file an animal welfare complaint](#)
- [submit an itinerary](#)
- [ask about permit requirements to import dogs for resale or adoption or get help applying for a permit](#)
- [ask about the annual report requirement or seek help submitting a report online](#)

Animal Care

APHIS' Animal Care program enforces the [Animal Welfare Act](#) and the [Horse Protection Act](#). Contact us if you have questions about Animal Welfare Act [licensing and registration](#) or inspections under either of these laws.

Animal Care Program

Email: animalcare@usda.gov

Phone: [970-494-7478](tel:970-494-7478)

Fax: [970-494-7461](tel:970-494-7461)

Mailing Address:

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

File an Animal Welfare Complaint

To report a concern about an animal covered under the Animal Welfare Act or the Horse Protection Act, contact us or complete this [form](#).

Complaints Team

Email: ac.complaints@usda.gov

Phone: [970-494-7478](tel:970-494-7478)

Fax: [970-494-7461](tel:970-494-7461)

Mailing Address

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

Submit an Itinerary

Any current licensee that travels overnight can submit itineraries to our itineraries email address below. Using this specific email address allows Animal Care to streamline the itinerary process and provide better customer service.

Itineraries Team

Email: ac.itinerary@usda.gov

Phone: [970-494-7478](tel:970-494-7478)

Fax: [970-494-7461](tel:970-494-7461)

Mailing Address

2150 Centre Ave.

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Import Permits (Dogs for Resale and Adoption)

APHIS' Animal Care program works with partners at U.S. ports of entry to make sure dogs imported into the United States for commercial sale or adoption meet the Animal Welfare Act's health, age, and vaccination requirements. Contact our team if you have questions about [import permit requirements for these dogs](#) or need help applying for a permit.

Live Dog Import Permit Team

Email: ac.dogimport.mailbox@usda.gov

Phone: [816-737-4223](tel:816-737-4223)

Fax: [970-494-7461](tel:970-494-7461)

Mailing Address:

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

Research Facility Annual Report Hotline

Research facilities registered under the Animal Welfare Act may call our hotline with questions about the annual report requirement or for help [submitting a report online](#)

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Research Facility Annual Report Hotline

Phone: [970-494-7477](tel:970-494-7477)

[Animal Welfare Contacts](#)

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